



Terms & Conditions

Shopping at www.falcoholsters.com is submitted to following Terms & Conditions:

1. Order

The Contract of purchase, on base of which, is the selling realized begins since your order is confirmed. This contract is definite and based on customers phone, email or webshop order. The content of order represents the content of contract

2. Order cancelation

- from customers side:

Customer have right to cancel his order without reason anytime before it's confirmation from Falco. The order can be canceled after the confirmation and before sending products for fee 50% of the order price.

- from Falco SK, s.r.o. side:

Seller have right to cancel order or it's part if:

-it was not possible to confirm the order (wrong contacts)

-product is not in our portfolio yet or there were markable price changes (customer will be informed about these changes). If the customer already paid the order or it's part, the amount will be paid back to customer in 15 days since order cancel

3. Delivery

Delivery will be done as soon as possible, depending on accessibility of products, usually in 5 to 10 days since confirmation of order. In some products made on custom order, the time can be longer. If the product is not accessible, customer will be informed.

The place of delivery is set by customer according to order. The order is executed after delivery. The shipping organize the seller. The parcel with order always contains invoice and maintenance manual.

To see prices of shipping, see your "Basket"

5. Responsibility for damages and product defects

We cover all of our products with Lifetime Warranty and 30 Days Buy Back. For further information, see <https://www.falcoholsters.com/guarantee>

6. Private data security

We respect your privacy. To offer you serious services, we need to know some of your private data. We protect these and we do not access them to third side.

Using our webshop, you agree with using your personal data for purpose of successful execute of your order. With registration, you agree with receiving newsletters from our company.

Our webshop have right to resign the warranty of personal data safety in case of any server attack by hackers. In this case, we can not guarantee safe manipulation with your data.

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