**falco holsters Claim**

With this request, I wish to claim purchased item and apply for a Lifetime Warranty Compensation

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| --- | --- | --- | --- |
| **Order date** | **Order #** | **Invoice #** | **Email, Phone number** |
|  |  |  |  |

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| --- | --- | --- | --- | --- | --- |
| **Item #** | **Description** | **Qty bought** | **Price** | **Qty returned** | **Defect** |
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| **Please write in your Return Shipping Address and a Phone Number** |
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## You can claim your Lifetime Warranty in just few steps:

1. Use this Claim slip to note products to claim and send it to our email address: support@falcoholsters.com
2. Pack the items send it to our shipping address, including the original invoice
3. We will notify you as soon as we get the product and approve your request
4. After repairing/replacing the product, we will send it back to you

## In order to porcess your claim, please respect following terms:

* Ship with proof of purchase of the product (invoice)
* If the return is international, remember to put insurance on the package, to be sure it gets to us without any trouble (otherwise you accept the risk of loss or damage during shipment)
* The warranty does not cover damage caused by accident, improper use and overburdening the gear, or negligence. Normal wear and tears such as scuffs, scratches, and abrasions are not considered as a defect
* Only original, unaltered, and unmodified materials and workmanship are covered by this policy
* The Lifetime Warranty only covers the products purchased through [www.falcoholsters.com](http://www.falcoholsters.com/). Secondhand purchases, third-party retailers, belly bands, and belts
* The filled Claim slip shall be attached to facilitate the return process

## World shipping address for claims:

FALCO SK, s.r.o., Špitálska 4, Banská Štiavnica 96901, SLOVAKIA

Your name, date Your signature